# MICHAEL FARMER

https://mikeitwiz.com | m.farmer502@proton.me | Cell: (502) 471-8193

## SUMMARY

Cyber Security professional and UofL College of Business alumni. Experienced in system administration, risk assessment, and incident response. Seeking to utilize my experience and skill-set for a leader in the industry.

## EDUCATION

**University of Louisville-** College of Business, Louisville, KY - **2020**
Bachelor of Science in Business Administration - Computer Information Systems
**Business Process Management** | **Web Development**

**Certifications:** Criminal Justice Information Services - Level 4 Security Awareness **Expires: 11/24**

## TECHNICAL SKILLS

365 Admin, Active Directory, AntiVirus, C#, DHCP, DNS, Email Security, Firewall, Group Policy, Identity & Access Management, Linux, Powershell, Python, Risk Assessment, Virtual Machines,Visual Studio,Windows,WordPress

## PROFESSIONAL EXPERIENCE

**CyberSecurity Analyst-** Advanced Business Solutions, Louisville, KY - **03/2022-Present**
- Presenting high-level reporting and risk assessment for multiple clients.
- Auditing networks, systems, and business processes to identify gaps in best practice.
- Performing vulnerability scanning for client and internal environments.
- Working with Identity Access & Management team to define RBAC and direct on use of security services.
- Assisting clients file for and implement controls for Cyber Security Insurance.
- Managing and completing enterprise security projects.
- Performing regular management and maintenance of Security Systems.
- Creating rigorous documentation to aid in the support of security products and internal protocol.
- Supervising technicians to implement and maintain NGAV and EDR in client and internal environments.
- Providing vendor management for client and internal environments.
- Acting as an internal escalation point for security concerns and events.
- Utilizing Powershell to script and automate several tasks.

**System Administrator- Tier II -** Advanced Business Solutions, Louisville, KY - **05/2021-03/2022**
- Performed intricate setup and maintenance of workstations, servers, and network equipment.
- Provided follow up to ensure efficient resolution and customer satisfaction.
- Implemented and troubleshot servers / networks within varying virtual environments.
- Firewall troubleshooting for a variety of manufacturers including Sonicwall, Cisco Meraki, and Fortinet.
- Maintained best practice implementations for clients, including healthcare, legal, and government organizations.

**System Administrator- Tier I -** Advanced Business Solutions, Louisville, KY -
**11/2020-05/2021**
- Diagnosed, documented, and resolved technical problems.
- Took calls and provided immediate technical support to over 100 companies.
- Provisioned user accounts within Active Directory and Office 365.
- Maintained SLAs and escalated issues as needed to Tier II.

**End User Computing Intern-** Advanced Business Solutions, Louisville, KY - **09/2020-11/2020**
- Provided on-site technical support in unique healthcare facilities.
- Acted as a technical ambassador to medical professionals of varying technical expertise.
- Worked in a self-sufficient environment, requiring flexibility and problem solving to meet client needs

**Web-hosting Intern -** MoDuet, Louisville, KY - **01/2020-05/2020**
- Creation and maintenance of web pages utilizing WordPress and CSS.
- Design and development of numerous email-marketing campaigns sent to ~65 clients.
- Google Analytics / Google Business handling for clients, creating / editing reports for brand building.

**Student Consultant - Project Manager and Developer-** SRC, University of Louisville - **09/2019-05/2020**
- Oversaw a team of 4 students managing schedules, project updates, and reporting to stakeholders.
- Responsible for presenting the project and deliverables with iterations following agile methodology.
- Developed a Mock website connected to a local SQL database.